



## R.M.A. Request

180, rue Pierre Landais  
56560 Caudan  
France  
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Mail : thierry.gandon@vity.com

Date : \_\_/\_\_/\_\_\_\_

<b>Company</b>		<b>Contact</b>	
<b>Tel. N°</b>		<b>Fax N°</b>	
<b>Address</b>			
<b>Email</b>			

Please fill the form so that we could deliver you a product return NUMBER

<b>Model</b>	<b>Retour motives</b>	
	<b>Invoice Number</b>	
<b>Serial Number</b>	<b>Purchase Date</b>	

**Note :**

1. Only one request per product.
2. Requirement: in the "Return Motives" cell **clearly give details the noted defects** (without that the material will not be allowed in repair and will be turned over to your expenses).
3. Material Out Guarantee: after reception and control, an estimate will be transmitted to you, the repair will be carried out with the return of the accepted estimate.
4. Material In Guarantee: the guarantee will be applied that if **the material is turned over in its origin packing with its accessories more an external packing**. The material is repaired or exchanged, then turn over paid by VITY.
5. If material guaranteed is turned over to us in packing not conformity and that it results from it that it's damaged or that it arrives deteriorated, damaged, modified or used in a way not conformity: the procedure "Material Out Guarantee" will then be applied.
6. **Write**, in a quite readable way, **on the outside of the box the RMA number**.
7. Material to turn over, in port paid with insurance, to:

VITY Technology  
180, rue Pierre Landais  
56850 Caudan  
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